



Enfocus PitStop 09 Connect

User Guide



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2. Introduction

2.1 Welcome to PitStop Connect

Thank you for your interest in Enfocus PitStop Connect.

PitStop Connect was created because there was a need for a simple, user-friendly method to create and deliver Certified PDFs.

We strive to make our products user-friendly and easy to learn. If you think we could do more with the product, the documentation, our web site or anything else to make your life easier, we would love to hear about it.

2.2 Using PitStop Connect help

Displaying Help

Choose **Help > PitStop Connect help (html)** in the Enfocus PitStop Connect application menu to view the **PitStop Connect User Guide**. PitStop Connect uses your default web browser to display its help content.

Knowledge base

The **Knowledge base** contains articles with answers to frequently asked questions, work-arounds and tips & tricks. To access the knowledge base, go to: www.enfocus.com/kboverview.php.

Getting support

If you cannot find the answer to your question in PitStop Connect help or on the web, help is available from the Enfocus support team.

Before asking your question please:

- Consult the product documentation (PitStop Connect User Guide) and the on-line resources available on www.enfocus.com (knowledge base, application library).
- Consider to gain advice from your peers on the Enfocus user group.
- Register your product – this will help us to know who you are and what products you are using.

To contact Enfocus Support: complete and submit the "report a problem" form on the web at <http://www.enfocus.com/reportaproblem.php>.

3. Installing and running PitStop Connect

3.1 Getting ready to run PitStop Connect

System requirements

You can find the system requirements on the Enfocus website <http://www.enfocus.com> by choosing **Products > PitStop Connect > System Requirements**

Locating the installer from a product DVD

1. Insert the DVD in the DVD drive of your system
2. The DVD wizard appears and shows you the content of the DVD. Follow the steps in the wizard to find the installer

Downloading the installer from internet

To download the latest version of the installer:

1. Visit the Enfocus web site and go to the **Product > PitStop Connect** section.
2. Download the appropriate installer for your operating system.
3. Locate the installer where you saved it on your computer.

Installing PitStop Connect

1. Double-click the installer to launch it.
2. Follow the steps presented to you by the installer.

Note: *You need administrator rights to install and license PitStop Connect. In other words, you can't successfully complete these tasks when you're logged in with a limited user account.*

3.2 Running PitStop Connect for the first time

To run PitStop Connect, you will need your license key to license the application first.

3.3 Licensing

From the **About Enfocus PitStop Connect** window, you can:

- start a 30-day trial (see [Starting a trial](#) on page 7),
- activate your license (see [Activating licenses](#) on page 8),
- deactivate your license,
- repair your license.

For easiest configuration, the machine running your PitStop Connect should be on-line with full Internet access while performing licensing tasks.

However, if the machine you are using does not have full Internet access, you can still perform licensing tasks *off-line* provided that you:

- have access to Internet e-mail and use of a Web browser on another machine,
- can copy a file received in an Internet e-mail message to the machine you are using (for instance using a USB flash memory drive or an internal network).

Before you can activate or deactivate licenses, you should set up an **activation account** using the Enfocus website (<http://www.enfocus.com/CreateAccount>).

Creating an activation account

1. Go to <http://www.enfocus.com/CreateAccount>.
2. Enter the appropriate information in the fields.
3. If you would like to receive news from Enfocus or be contacted by an Enfocus Certified Partner, leave the two bottom checkboxes selected; otherwise, clear them.
4. Click **Create my Account**.
5. After a few minutes, check your e-mail program for a new message from Enfocus regarding activating your new account.

Note:

If you do not receive this e-mail message, you might have to check any spam folders in your e-mail program as well.

6. Once it arrives, open the message and click the link to confirm your e-mail address.

You should receive a message that your account was confirmed successfully in your default web browser.

Starting a trial

Once you have created and confirmed your activation account (see [Creating an activation account](#) on page 7), you can start a 30-day trial for your copy of PitStop Connect. Please note that the

PitStop Connect trial version does not allow the user to use Connectors on a system other than the one that generated them. This means you can only use Connectors on the machine with your PitStop Connect installation.

- If the computer running your PitStop Connect is connected to the Internet, you can start a 30-day trial from that machine.

See [Starting a trial on-line](#) on page 8

- Otherwise, you must create a trial activation request file and use a computer that is connected to the Internet to upload it to an activation server.

Starting a trial on-line

You can start a 30-day trial on-line if the computer where your PitStop Connect is installed is connected to the internet.

To start a 30-day trial on-line, do the following:

1. Go to the **Trial** tab of the **About Enfocus PitStop Connect** window and click **Start Trial**.

This opens the **Activate License Wizard** (on PC) or the **Activate License Assistant** (on Mac).

2. Click **Next** (on PC) or **Continue** (on Mac) in the first screen of the **Activate License Wizard/Assistant** dialog box.

3. Select **On-line activation** and click **Next / Continue**.

4. Enter the name and password of your activation account and click **Next / Continue**.

Note:

*If you haven't created an activation account yet, click the **Create a new Enfocus Account** link in the Wizard/Assistant and see [Creating an activation account](#) on page 7 for instructions.*

After you click **Next / Continue**, a status bar appears while the system communicates with the activation server. **Do not cancel or close the Wizard/Assistant.**

A message will appear saying that the trial was completed successfully and that you can now use the product(s) on your computer.

5. Click **Finish / Done**.

You will see the number of trial days remaining in the **Trial** tab of the **About Enfocus PitStop Connect** window.

Activating licenses

Once you have created and confirmed your activation account (see [Creating an activation account](#) on page 7), you can start activating the licenses using your software's product keys.

Product keys come from on-line stores, from product key files you receive from Enfocus, or you can find them inside product boxes.

Note: *Product key files are HTML files. You can double-click them to see what product keys they contain.*

- If the computer running your PitStop Connect is connected to the Internet, you can get licenses for the product keys and activate them from that machine.

See [On-line activation](#) on page 9

- Otherwise, you must create an activation request file and use a computer that is connected to the Internet to upload it to an activation server.

On-line activation

You can activate your product key(s) on-line if the computer where you will use your software is connected to the internet.

To activate a product key on-line, do the following:

1. Open the **Activate License Wizard** (on PC) or the **Activate License Assistant** (on Mac) by either:
 - going to the **Trial** tab of the **About Enfocus PitStop Connect** window and clicking **Activate**,
 - going to **Help > Licensing > Activate** .
2. Click **Next** (on PC) or **Continue** (on Mac) in the first screen of the **Activate License Wizard/Assistant** dialog box.
3. Select **On-line activation** and click **Next / Continue**.
4. Enter the product key in the fields provided. The cursor automatically advances to the next field as you type.
5. Click **Next / Continue**.
6. Enter the name and password of your activation account and click **Next / Continue**.

Note: *If you haven't created an activation account yet, click the **Create a new Enfocus Account** link in the Wizard/Assistant and see [Creating an activation account](#) on page 7 for instructions.*

After you click **Next / Continue**, a status bar appears while the system communicates with the activation server. **Do not cancel or close the Wizard/Assistant.**

A message will appear saying that the activation was completed successfully and that you can now use the product(s) on your computer.

7. Click **Finish / Done**.

The product and its license will appear in the **License** tab of the **About Enfocus PitStop Connect** window (previously called **Trial** tab).

Moving licenses between computers

To move licenses between computers, do the following:

1. Deactivate the licenses on the computer that will not use them anymore.
2. Copy the product keys file to the computer that will use the licenses.
3. On the computer acquiring the licenses, activate the licenses using the product keys file.

See [Activating licenses](#) on page 8.

4. Finding your way around PitStop Connect

With PitStop Connect, you can generate Connectors used to create and deliver Certified PDFs, regular PDF files or even other files. You specify the settings for a Connector in a Connector project. You can define multiple PitStop Connectors.

4.1 PitStop Connect: the general concept

Using **PitStop Connectors**, you can facilitate and streamline the way other people send files to you:

- You can define **Action Lists** to be applied on PDF files before sending.
- You select a **Preflight Profile** by which PDF files will be preflighted before sending
- You can have files sent to you by simple dragging and dropping, using FTP or sending directly to an Enfocus Switch Server. The address and credentials (user name, password) can be stored in the **PitStop Connector**

Note:

When using FTP delivery, you need a login and password with "Write only" privileges to be included in the Connector.

To set up a PitStop Connect workflow you follow these steps:

1. You configure and create a **PitStop Connector** using **PitStop Connect**.
2. Next, you distribute this **PitStop Connector** to the "clients": customers, creative designers, authors, or anyone else who needs to send you files.

Note:

*A **PitStop Connector** is a standalone application, so it doesn't need PitStop Connect to run.*

3. Your clients can now drop files on this **PitStop Connector**. These files will then be processed and sent to you, based on the settings you made.

Updating Connectors

The Automatic Updating system is optional.

It allows you to ensure that all your clients are using the latest version of a PitStop Connector.

1. When configuring the PitStop Connector, you add FTP settings: the server address, the login credentials for uploading the Connectors, and the login credentials for the clients.
2. When creating the Connector, it will be copied to the FTP server, including version information, using the Upload FTP settings (user name and password).

3. If your client runs the PitStop Connector, it will connect to the FTP server (using the Download user name and password), and compare its version with the one on the FTP server:
 - If the version is the same, the client can continue using the Connector
 - If there is a new version, the client will be prompted, including a link to the FTP location where a new version can be downloaded. During the grace period, the client is allowed to continue using the previous version. After the grace period, or if the client was using an older version, the Connector will no longer work.
 - If you removed the Connector and its information from the FTP server, the Connector is considered to be obsolete, and it will no longer work.
 - If the Connector can't reach the FTP server, a warning is given, but the Connector will continue to work.

To use the Automatic Updating system, you need:

- an FTP server.

Note: *This can be the same as the Delivery FTP server, but this is not obliged. It is however advised to use at least a different directory.*

- A login for PitStop Connect to upload the Connector and version information. This Version Upload login needs Read/Write access.
- A login for the Connectors (to check versions, and allow client to download new versions). It is advised to restrict the privileges of this login to "Read only".

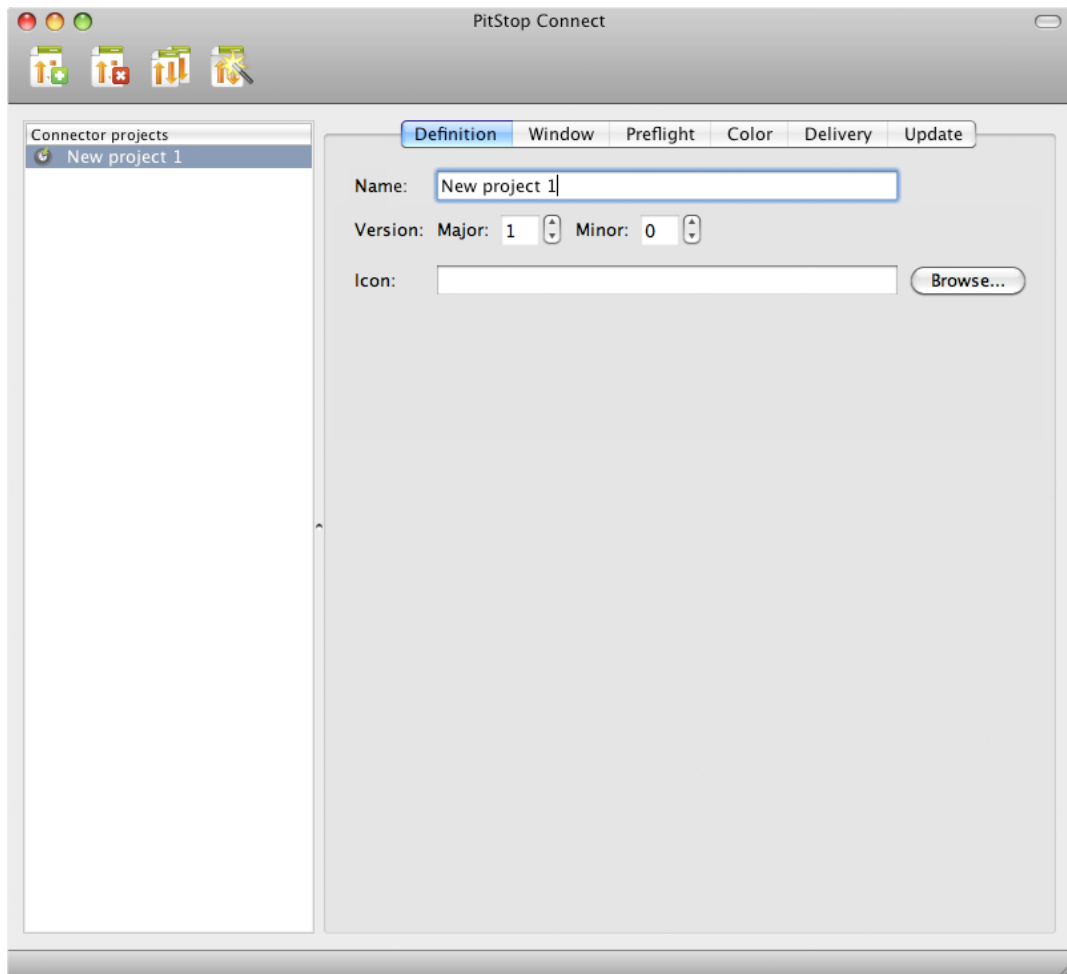
Note:

If you use the Automatic Update system in combination with FTP delivery, it is advised to use 3 different logins: one for the Delivery (with "Write Only" privileges"), one for the Version Upload (with Read/Write privileges) and one for the Version Check (with "Read Only" privileges).

4.2 PitStop Connect application components

Main window overview

When you launch PitStop Connect, it displays its main window:



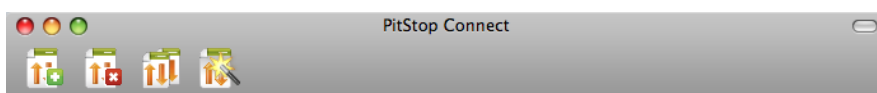
The main window contains the following elements:

- the **Toolbar** (see [Toolbar](#) on page 13)
- the **Projects list** (see [Connector projects list](#) on page 14)
- the **Project properties** area (see [Connector project properties](#) on page 15)


Also see the entry about the [Menu](#) on page 15.




Toolbar

At the top of the main window, you can find the PitStop Connect **toolbar**, which offers a number of tool buttons:



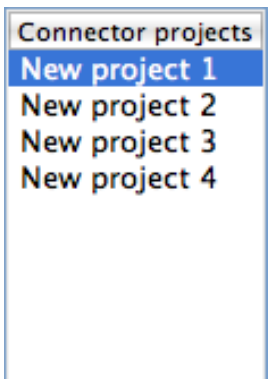
The following table provides an overview of the tool buttons and their functions:

Button	Name	Function
	New Connector project	Create a new Connector project. This new Connector project will appear in the Connector projects list.

Button	Name	Function
	Remove Connector project	Remove the selected Connector project.
	Duplicate	Duplicate the selected Connector project. The copy is named "OriginalProjectName copy".
	Create connector	Create the Connectors defined by the Connector project. Two Connectors will be created; one for Windows and one for Mac OS.

Connector projects list





In PitStop Connect, you can define multiple PitStop Connector projects. On the left side of the main application window, you can find the **projects list**:



Select a project in the list to see its properties in the **Connector project properties** area (see also [Connector project properties](#) on page 15).

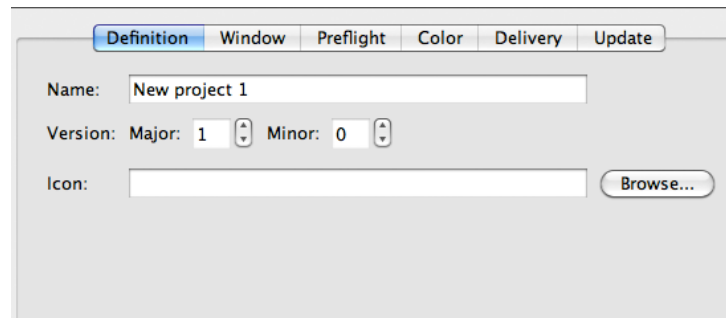
Context menu

Right-click or control-click on a project in the list to use the context menu. The following table provides an overview of the actions available from the context menu:

Context menu item	Function
 New	Create a new PitStop Connector project. This new Connector project will appear in the Connector projects list.
 Remove	Remove the selected project.
 Duplicate	Duplicate the selected project. The copy is named "OriginalProjectName copy".
 Create Connector	Create the PitStop Connector defined by the project.

Connector project properties

In the central area of the PitStop Connect main application window, you will find the **project properties**. Select a Connector project in the **Connector projects list** (see also [Connector projects list](#) on page 14) to view and edit all properties for this project:



The properties are divided into several categories. The following table provides an overview of the property categories:

Category	Properties
Definition	Properties to identify the PitStop Connector. The name of the resulting Connector, the icon for both Mac OS and Windows (*.png). If no icon is set, the default icon is used.
Window	Properties for the PitStop Connector's main window. These include the title, a description, a web link and a background image.
Preflight	Properties that determine which Preflight Profile should be used to Certify the PDF and, optionally, which Action List(s) should be applied.
Color	Properties for Color Management. Source and target ICC Profiles for Gray, RGB, CMYK and Lab.
Delivery	Properties that determine how the file is delivered. Two delivery methods are available: Enfocus Switch and FTP. Properties include: server, port, user and login.
Update	Properties that determine how the Connectors are updated if an update is available

See also [Setting the project properties](#) on page 18.

Menu

The PitStop Connect **application menu** contains the following items:





PitStop Connect

Choose **Quit PitStop Connect** (Mac) or **Exit PitStop Connect** (Windows) to leave the application.

Choose **Preferences...** to alter your PitStop Connect preferences.

File

The following table lists the options available from the **File** section of the menu:

Menu item	Function
 New	Create a new PitStop Connector project. This new Connector project will appear in the Connector projects list.
 Duplicate	Duplicate the selected project. The copy is named "OriginalProjectName copy".
 Remove	Remove the selected project.
 Create Connector	Create the PitStop Connector defined by the project.

Help

Choose **PitStop Connect help (html)** or **Knowledge base** to go to the PitStop Connect help files among others.

5. Creating a Connector project

Before you create a Connector, you need to define a Connector project. There are two ways to do this. You can create a new Connector project, or, you can duplicate an existing project and edit this project.

After you have finished setting the project properties, you can create a PitStop Connector.

See also:

- [Creating a new project](#) on page 17
- [To duplicate a project](#) on page 23
- [To edit a project](#) on page 24
- [Setting the project properties](#) on page 18
- [To create a PitStop Connector](#) on page 21

5.1 Creating a new project

In order to create a new PitStop Connector, you first need to create a new Connector project. In this project, you specify all the desired settings for your Connector. Once you have finished creating your project, you can generate a PitStop Connector for this project (see also [To create a PitStop Connector](#) on page 21).

The Connector projects are stored automatically on your system in the user application support folder for PitStop Connect. Any modification on a project is saved immediately.


Note:

You can find the user application folder here:

- `/Users/<user>/Library/Application Support/Enfocus/PitStop Connect (Mac OS)`
 - `\Users\<user>\AppData\Roaming\Enfocus\PitStop Connect (Windows Vista, Windows 7)`
 - `\Documents and Settings\<user>\Application Data\Enfocus\PitStop Connect (Windows XP, Windows Server 2003)`
-

To create a new project

To create a new PitStop Connect project, do one of the following:

- Click the  button in the PitStop Connect toolbar
- Right-click/command-click on the **Connector projects list** (see [Connector projects list](#) on page 14) and choose **New** from the context menu
- Choose **File > New** in the application menu

Note:

After you have created a new project, you can start setting the project properties for your new PitStop Connect project (see also [Setting the project properties](#) on page 18).

5.2 Setting the project properties

In the PitStop Connect project properties, you can set the following properties for your project:

- **Definition** (see also [Definition properties](#) on page 18)
- **Window** (see also [Window properties](#) on page 18)
- **Preflight** (see also [Preflight properties](#) on page 18)
- **Color** (see also [Color properties](#) on page 19)
- **Delivery** (see also [Delivery properties](#) on page 20)
- **Update** (see also [Update properties](#) on page 21)

Definition properties

The **Definition properties** are needed for identifying your PitStop Connector. These properties determine the name of your Connector and the desired application icon.

1. Enter the name for your Connector in the **Name** field.
2. Specify an application icon for your Connector in the **Icon** field. Click **Browse...** to select a *.png file on your system. Best size for an icon is 128 by 128 pixels. If no icon is specified, a default icon will be used.

Window properties

The **Window properties** are used for the main window of your PitStop Connector. These properties determine the look of your Connector.

1. Enter the title for your main Connector window in the **Title** field.
2. Enter more specific information about your Connector in the **Description** field.
3. Enter an url in the **Link** field. This web link will be clickable in the main Connector window.
4. Use a **Link alias** to choose an alternative text for the link, e.g. "Company Website". If no Link alias is entered, the link url will be shown.
5. Specify a background image for your PitStop Connector in the **Background** field. Click **Browse...** to select an image file (*.png) on your system. Best size for a background image is 620 by 418 pixels. If nothing is specified, a default Enfocus background image will be used.


Preflight properties

In the **Preflight properties** you determine which Action List(s) and Preflight Profile are used for preflighting. You can use Action Lists and Preflight Profiles from the standard set installed with PitStop Connect, or you can download Action Lists and Preflight Profiles from the Enfocus web


site, or create your own using PitStop Pro, PitStop Extreme or PitStop Server. You can also create or edit Preflight Profiles from within in PitStop Connect.



See also:


- [About Action Lists](#) on page 30
- [About Preflight Profiles](#) on page 29


1. In the **Selected Action Lists** area, click the  button to add your desired Action List(s) to the list.

Note:

Use the  button to **remove** an Action List from the list.

Use the  and  buttons to move the selected Action List one position **up** or **down** in the list. The Action Lists will run in the same order as they are displayed in the list. This order can be important, changing the order might lead to different results.

2. In the **Selected Preflight Profile** area, click the  button to **add** your desired Preflight Profile to the list. This step is mandatory, you cannot create a Connector without selecting a Preflight Profile.

Note: Use the  button to **remove** a Preflight Profile.

3. Disable **Perform Certified full save (no rollback to previous sessions)** if you wish to enable roll-back.
4. Enable **Allow Sign-off on files** if you want the user of your Connector to be able to Sign Off on the failed Preflight.

Color properties

The **Color properties** are used for Color Management.

1. Select **Use other settings for images than for other objects** if you want to use separate Color Management settings for images and other objects. If you do so, repeat the following steps for both the **Images** and **Other objects** tab.
2. Make sure **Enable color management** is enabled if you want to use Color Management and continue performing the following tasks:
 - a) In the **Source** area, choose the desired ICC profiles for **Gray, RGB, CMYK** and **Lab**.

Note: Optionally enable **The output intent overrides the selected ICC profiles**.

- b) Optionally enable **Use other ICC profile than source** and choose the desired ICC profiles for **Gray, RGB, CMYK** and **Lab** in the **Target** area.

Note: Optionally enable **The output intent overrides the selected ICC profiles**.

- c) Choose a CMM engine from the **CMM engine** list. You can choose one of the following:

- **Adobe CMM** (can be downloaded from the Adobe web site)
 - **System CMM**
 - **Little CMM**
- d) Choose a rendering intent to remap colors from the **Rendering intent** list. You can choose one of the following remapping methods:
- **Object defined**
 - **Relative colorimetric:** replaces colors outside of the gamut by colors with the same lightness, but different saturation.
 - **Absolute colorimetric:** clips colors outside of the gamut to a color on the gamut boundary. Colors which cannot be displayed in the target color gamut will be lost.
 - **Saturation:** scales all colors to the brightest saturation possible. The saturation (also called chroma) will remain the same, but some colors will appear lighter or darker.
 - **Perceptual:** rescales the original gamut within the gamut of the destination color space, but preserves the relationship between colors.

Delivery properties

The **Delivery properties** are used to specify how the files dropped on a Connector are delivered.

1. Enable **Allow non PDF files** if you are willing to accept any file, not just PDF files. Non PDF files will not be preflighted before delivery.
2. Enable **Compress** if you want the files to be compressed before delivery.
3. Enable **Use password** to encrypt the compressed file with the password specified in the **Password** field.
4. In the **Delivery method** list, choose either **Enfocus Switch** or **FTP**, depending on which delivery method you prefer.
5. Specify the Server DNS name in the **Server** field. Include the domain name.

Note:

- *An example for **Switch** delivery: "SwitchServer.enfocus.com".*
 - *An example for **FTP** delivery: "ftp.enfocus.com".*
 - *Entering an IP address is also possible.*
-

6. Specify the **Port**.
 - **Switch:** Specify the port Switch server is using for its client connection.
 - **FTP:** Specify the port the FTP server is using. The default port is 21.
7. In the **Login type** list, select one of the following options:
 - **Use specified credentials above:** Continue to enter the specific login data in the **User** and the **Password** fields. The Connector will not ask the user for a user name or password.
 - **Ask password only:** Continue to enter the specific user name in the **User** field. The Connector will ask the user for the password.

- **Ask user and password:** The Connector will ask the user for a user name and a password to login.
8. Specify your **Directory** or **Submit point** settings:
 - a) If you chose **FTP** delivery, specify the **Directory** in which the file should be placed. Click the **Browse...** button and select a directory on your system, or enter a directory in the field. Enable **Passive mode**, if you want to use passive mode to connect to the FTP server.
 - b) If you chose **Enfocus Switch** delivery, select the **Submit point** from the list. If your desired submit point is not listed, click the **Refresh** button to refresh the list.
 9. Optionally enable **Perform Certified full save (no rollback to previous sessions)**.
 10. Specify which actions you wish to allow:
 - Enable **Allow Sign-off on files** if you want to enable your client to Sign Off on Preflight errors.
 - Enable **Allow delivery of PDF files that are not Certified OK** if you are willing to accept files of which the Preflight report contains errors.

Update properties


The **Update Properties** allow to configure the settings for automatically updating the Connector. For more information, see [Updating Connectors](#) on page 11. '

In the **Update** tab, you can define:

- The **FTP server** to be used, including the **Server port** and **Passive mode**
- The login, password and directory to **upload** the Connector and version info.
- The login, password and directory for **download**. The Connector can use these to check the version and allow downloading newer versions.
- The **Identity** for the connector. The name of the Connector is used by default. After uploading, this field can not be modified anymore.
- The **Version** number, based on a Major and Minor number. Every time a Connector is uploaded, the Minor version number will be increased by 1.
- The **Grace** period. During this grace periods, your clients will be able to use the previous version of the Connector. After that, only the newest version will work.

5.3 To create a PitStop Connector

After setting all the properties for your Connector project, you can create a PitStop Connector. To create a PitStop Connector do one of the following:

- Select the Connector project and click the  button in the PitStop Connect toolbar
- Right-click/command-click on a project in the **Connector projects list** and choose **Create Connector** from the context menu

- Select the Connector project and choose **File > Create Connector** in the application menu
If the Automatic Updating system is used (see [Updating Connectors](#) on page 11), you will get the option to upload the Connector to the FTP server. This allows to test a connector before uploading it to the FTP server.

Note:

*If certain property fields have not been filled out (correctly), the following message will be displayed: "The following errors occurred in your connector project: <errors> Therefore the connector can't be created.". If this happens, carefully read the instructions in the dialog, click **OK** and fix the problems.*

When you create a Connector, you actually create two files. One Connector to be used on Windows and one for Mac OS.

6. Managing Connector projects

Your current Connector projects are displayed in the **Connector projects list** (see also [Connector projects list](#) on page 14). Connector projects are stored automatically on your system in the user application support folder for PitStop Connect. Any modification on a project is saved immediately.

Note:

You can find the user application folder here:

- */Users/<user>/Library/Application Support/Enfocus/PitStop Connect (Mac OS)*
 - *\Users\<user>\AppData\Roaming\Enfocus\PitStop Connect (Windows Vista, Windows 7)*
 - *\Documents and Settings\<user>\Application Data\Enfocus\PitStop Connect (Windows XP, Windows Server 2003)*
-


You can do the following with your Connector projects:

- **Remove** (see [To remove a project](#) on page 23)
- **Duplicate** (see [To duplicate a project](#) on page 23)
- **Edit** (see [To edit a project](#) on page 24)

You can also create a new project (see also [To create a new project](#) on page 17).


6.1 To remove a project

To remove a Connector project do one of the following:

- Select the project in the **projects list** and click the **Remove**  button in the PitStop Connect toolbar.
- Right-click or control-click the project in the **projects list** and choose **Remove** from the context-menu.
- Select the project in the **projects list** and choose **File > Remove** .

6.2 To duplicate a project

To duplicate a Connector project do one of the following:

- Select the project in the **projects list** and click the **Duplicate**  button in the PitStop Connect toolbar.
- Right-click or control-click the project in the **projects list** and choose **Duplicate** from the context-menu.

- Select the project in the **projects list** and choose **File > Duplicate** .

6.3 To edit a project

To edit a Connector project:

1. Select the project in the **projects list**.
2. Edit the desired properties. See [Setting the project properties](#) on page 18.

Note:

PitStop Connect projects are saved automatically.

7. Using a PitStop Connector

7.1 Getting started

To install a PitStop Connector

To install a PitStop Connector

1. Download the PitStop Connector and place it on your desktop.
2. The PitStop Connector is now ready to use.

Note:

PitStop Connectors can be used on both Windows and Mac OS. Make sure you install the correct version.

To uninstall a PitStop Connector, simply remove it from your desktop.

Check for updates

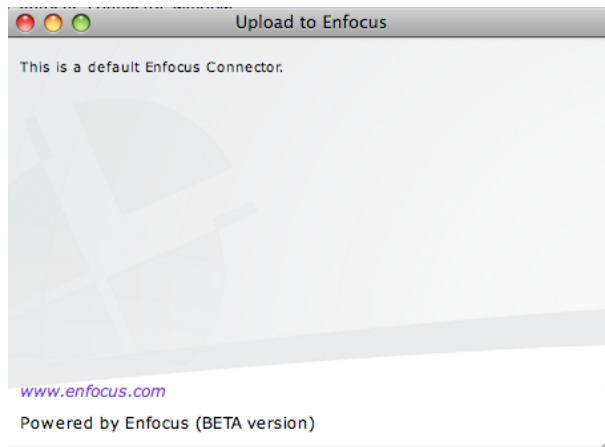
The Connector can be set to check for updates when the Connector is launched. To perform this check, the Connector will connect to an FTP server defined in the Connector.

- If you are using the most recent version, the Connector will launch normally.
- If there is a new version, you will be notified, and a link to the FTP location where a new version can be downloaded is provided. During a defined grace period, you are allowed to continue using the previous version. After the grace period, or if you are using an older version, the Connector will no longer work.
- If the Connector is obsolete, you will get a warning, and the Connector will no longer work.
- If the Connector can't reach the FTP server, a warning is given, but the Connector will continue to work.

7.2 PitStop Connector components

Window overview

After double-clicking on a PitStop Connector, you see its main window. The main window typically contains a title, a short description and a web link:



You can drag and drop files on the main window. These files can then be preflighted and delivered to your publisher or printer.

Menu

The PitStop Connector **menu** contains the following items:

Drop

Open a file to have it processed by the Connector. This has the same behavior as looking for a PDF in **Finder** or **Explorer** and then dragging and dropping it on the Connector.

Quit/Exit

Close the Connector.

Help

Access the PitStop Connector help files or visit the Enfocus home page.

7.3 Using a PitStop Connector to send a PDF file

With a PitStop Connector you can send PDF files. PitStop Connectors are created with specific Preflight and delivery settings to make sure your PDF file will be ready to print. If the Connector is defined as such, your PDF file can be Certified before sending.

You start out with your own PDF, which you drop on the PitStop Connector. The Connector will take care of Preflight and Color Management and deliver your files to your printer or publisher.

To drop a file on a Connector

1. If you want the Connector to process your PDF file, you need to drop your file on it. There are a couple of ways to do this:
 - a) Locate your PDF file in **Finder** or **Explorer** and drop it on the Connector icon.

- b) Double-click the Connector icon to open its main window. Drop your PDF file on this window.
 - c) Double-click the Connector icon to open its main window. In the Connector menu, choose **Drop** and select your PDF file.
2. After you have dropped your file on the Connector, you might have to enter a login and/or password to deliver your file.
 3. Next, the Action Lists defined in the Connector will be executed, and the file will be preflighted. You can interrupt this by clicking the **Cancel** button
 4. According to the result of the preflighting, you can have different options:
 - The **Cancel** button closes the window, and cancels all actions
 - The **View Report** button allows to inspect the Preflight report.
 - The **Sign-off** button allows to sign off on errors. See [To Sign Off on Preflight errors](#) on page 28. This button is only available if the preflight contains errors, and if Sign-off is enabled (both in the Preflight Profile as in the Connector setup). However, if not all errors can be Signed Off or if only Certified OK files are allowed, the button will be disabled.
 - The **Send** button allows to continue sending the PDF file to the server defined in the Connector. This button will not be available if the preflight returns Errors, and the Connector is set to not accept files that are not Certified OK.

7.4 Delivering other files

If the creator of the PitStop Connector has allowed it, it is possible to deliver other files than PDF files using a PitStop Connector.

If the type of file you dropped on the Connector is not allowed, an error message will be displayed.

7.5 Delivering multiple jobs or folders

Delivering a folder

If non PDF files are allowed for the connector, you can deliver a job folder via the connector. In that case, the Connector will offer the choice between delivering the folder as a single job folder (without preflighting or any processing), or processing the files in the folder as multiple separate jobs (see below).

If non PDF files are not allowed, the Connector will not accept folders.

Delivering multiple jobs

When multiple jobs (or multiple folders) are dropped on the connector, these jobs will be processed one by one. The files are put in a queue, shown in the progress window.

The only difference with dropping the files on the Connector one by one, is that the login user name and password (if required by the Connector) will only need to be entered once, for the first job.

7.6 Handling errors

It is possible that you receive an error message after dropping a file on the Connector. If you receive a **Preflight** error, you may still be able to deliver your file. A **Configuration** error has to be fixed first.

Configuration errors

The following configuration errors might occur:

- **Could not connect to the Enfocus Switch server**
- **Could not connect to the FTP server**
- **Limit of client licenses reached**
- **Submit point not active anymore**

In all the cases mentioned above, you should contact your printer/publisher and state the specific error message you received.

If you receive the following error:

- **Password was not filled in or wrong password was given**

Please fill in the correct password and proceed.

Preflight errors

If you receive a Preflight error, do one of the following:

- Click **Cancel**. Correct the errors in your source file or correct your PDF file using PitStop Pro (see www.enfocus.com > **Products** > **PitStop Pro** for more information). Drop the new or corrected file on the Connector.
- Click **Sign-off...** to Sign Off on the Preflight error(s) (see also [To Sign Off on Preflight errors](#) on page 28).
- Click **Continue** to proceed to deliver the file (only possible if authorized by the creator of the Connector).

To Sign Off on Preflight errors

If the Preflight results in errors, an error message is displayed.

You can Sign Off on these Preflight errors by doing the following:

1. Click **Sign Off...**
2. Optionally, provide information on the reason for Sign-off.
3. Confirm your personal Sign-off.

8. Advanced topics

8.1 Distributing PitStop Connectors

A PitStop Connector consists of one file only, which can be placed anywhere on the user's computer. For instance, the desktop might be a convenient location.

You can distribute your PitStop Connectors in various ways:

- FTP
- Web site
- CD

8.2 About Preflight Profiles

“Preflighting” is the process of checking a PDF document against various criteria to ensure that the PDF document meets all the requirements for output or publication. Typically, the criteria vary depending on the output or publishing process. A set of criteria matching the requirements of a particular process is called a **Preflight Profile**.

To download a Preflight Profile

You can download a Preflight Profile from the Enfocus website:

1. Go to www.enfocus.com > *Support* > *Preflight Profiles*.
2. Download the desired Preflight Profile.

Creating Preflight Profiles

You can create your own Preflight Profiles, or edit existing profiles, using Enfocus PitStop Pro, PitStop Extreme, PitStop Server or PitStop Connect.

Go to www.enfocus.com > *Products* to find out more about these Enfocus products.

8.3 About Action Lists

An Action List is a series of sequential tasks saved in one file. For example, tasks such as changing color or objects. Using Action Lists, the tasks will be carried out in the defined sequence. Action Lists can be saved and used again, saving time otherwise spent on repetitive tasks.

To download an Action List

You can download Action Lists from the Enfocus website:

1. Go to www.enfocus.com > *Support* > *Action Lists*.
2. Download the desired Action List.

Creating Action Lists

To create your own Action Lists, you need Enfocus PitStop Pro or PitStop Extreme.

Go to www.enfocus.com > *Products* to find out more about these Enfocus products.

Also see the [Action List Manual](#).

8.4 About Enfocus Switch

Using Enfocus Switch, you can easily integrate automated Preflight, correction and certification of PDF files into a larger automated workflow. Enfocus Switch is capable of automatically receiving jobs through email, FTP or directly from PitStop Connect, of sorting and routing jobs based on file type or naming conventions, and of automating a complete range of key professional publishing applications. This allows a smooth integration of the Enfocus Preflight technology with PDF file creation, color conversion, image optimization, imposition and proofing tools. Simply integrate Adobe Acrobat Distiller, Enfocus PitStop Server, QuarkXPress and many other key publishing applications into your flows.

There are three Switch product flavors: LightSwitch, FullSwitch and PowerSwitch.

Go to www.enfocus.com > *Products* > *Switch* to find out more about this Enfocus product.

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